

## User Guide

# Austrian motorways (Heavy Vehicles)



### For which vehicles are tolls applicable?

In Austria, **camper-vans, motorhomes, and buses** exceeding **3.5t** are classified as heavy vehicles. They are not subject to the vignette system.

Instead, toll is charged via a distance-based electronic toll system.



### How the Austrian Heavy Vehicle Toll Works

Austria uses a fully **electronic toll system for vehicles above 3.5t**.

Toll is recorded automatically when passing under toll gantries on motorways and expressways.

No vignette is required. Instead, users with these kinds of vehicles need to be equipped with a heavy-vehicle compatible toll box.



#### The Camper Box:

- Is linked to your vehicle data
- Communicates with toll infrastructure
- Registers each driven toll section automatically
- Enables seamless travel without stopping

In Austria, toll charges for motorhomes above 3.5t are calculated based on specific technical characteristics of the vehicle. These include: weight category, emission class, number of axles.

For heavy camper vans and motorhomes, the axle configuration registered in the Camper Box corresponds to the vehicle itself. **No manual axle adjustment is required when attaching a trailer.**

Before entering Austrian motorways or expressways, drivers must ensure that:

- **The Camper Box is correctly installed and active.**
- **The vehicle data stored in the device, including emission class and license plate, is accurate.**
- **You have the vehicle declaration document provided with the toll box.**

Incorrect or outdated vehicle data may result in incorrect toll charges and can lead to penalties.

# Helpful guidelines

## Do I still need a vignette in Austria for my motorhome above 3.5t?

No. Motorhomes exceeding 3.5t are **not subject to the Austrian vignette** system. Instead, they are charged via the distance-based heavy vehicle toll system (**GO-Maut**). Your Camper Box enables automatic toll payment on Austrian motorways and expressways and replaces the vignette.

## How is the toll calculated for heavy motorhomes in Austria?

The Austrian heavy vehicle toll is distance-based. This means you are charged according to the kilometers driven on toll roads.

The toll amount depends on:

- **The distance travelled**
- **The number of axles**
- **The vehicle's emission class**

All toll transactions are recorded automatically via the Camper Box

## Do I need to stop at toll stations?

No. On Austrian motorways and expressways, toll is collected electronically via overhead gantries.

The Camper Box communicates with the toll infrastructure while you drive. There is no need to stop or purchase tickets.

If you encounter toll stations on specific Alpine routes, follow the designated heavy vehicle lanes and local signage.

## What should I check before entering Austrian toll roads?

Before starting your journey in Austria, make sure that:

- **The Camper Box is correctly installed on the windshield.**
- **The device is powered and active.**
- **The vehicle data stored in the system, including license plate and emission class, is correct.**
- **You have the vehicle declaration document provided with the toll box.**

Incorrect or outdated vehicle information may lead to incorrect toll charges and can result in penalties.

## What should I do if the Camper Box shows an error?

If your Camper Box displays a constant red LED for 15 minutes, proceed to the nearest official **GO-Maut Sales Point**. You can locate all GO-box sales outlets via the ASFINAG interactive map: <https://www.asfinag.at/toll/sales-outlets/>. At the Sales Point, you may settle the toll either in advance (pre-pay) or afterwards (post-pay) to remain compliant.

Before continuing your journey, place the Camper Box in the protective cover provided with the device or, in an emergency, aluminum foil. This prevents the toll box from recording toll transactions if it starts functioning again and avoids duplicate charges when the toll has already been paid manually.

## Contact tolltickets

For any other questions, please visit **tolltickets.com** and consult our **FAQ** section.

